

# DOORSTEP CRIME

## WHO'S AT YOUR DOOR?

How can you be sure if the person at your door is genuine?

Most callers will be genuine but you must be sure **BEFORE** you open the door.



## IF YOU'RE NOT SURE, DON'T OPEN THE DOOR

- ✓ Keep your front door, back door and windows locked at all times - even if you are expecting someone.
- ✓ Fit a spyhole so that you can see who is there. Choose one with a built-in intercom OR speak to callers through a window to find out what they want.
- ✓ Don't be tricked. Only open the door if you know the caller - or if they have made a written appointment to see you. Genuine callers won't mind.
- ✓ ID cards are easy to reproduce so don't trust them. Never use phone numbers printed on ID cards to verify the caller's identity.
- ✓ Set up a password with utility companies. If the caller doesn't know your password then they aren't genuine.
- ✓ Don't use tradesmen who call offering to do work. Good quality workmen will be too busy to look for business this way.
- ✓ Don't keep large quantities of cash at home - use a bank account instead.
- ✓ Avoid buying or selling any goods or services at the door.

See overleaf

If you have a suspicious caller at your door who you don't know,  
**CALL POLICE on 999** and try to remember the following information  
to help us catch the offender:

Were they male or female?

What did they say?

Did they have an accent?

What was the colour of  
their skin?

How old were they?

How tall were they?

What were they wearing?

Do you remember anything  
unusual about them?

Did they use a car?

Did you get the registration  
number?

Which way did they go?

**KEEP YOUR DOOR CLOSED,  
KEEP YOURSELF SAFE**

**ALERT THE POLICE ON  
08453 700 700**

**OR**

**TRADING STANDARDS AT  
CONSUMER DIRECT 08454 04 05 06**

